

## Product profile

PC<sub>23d</sub>  
PC<sub>43d</sub>  
PC<sub>43t</sub>

## Desktop Printers



The PC23/43 family is a purpose-built platform with innovative design guided from customer input. Tailored designs include transportation/courier, healthcare, retail and hospitality markets, as well as small and medium business manufacturing, warehouse and office environments.

### **Intuitive – Super Easy to Install & Use**

- 10-language LCD or Icon graphics user interface maximizes uptime
- One hand media loading for trouble-free use
- Fastest throughput in its class at 8 ips
- Quick configuration with USB stick device

### **Flexible – Fits your business needs today & tomorrow**

- User installable connectivity upgrades and accessories for scalability
- Leading command languages for seamless deployment
- Modular IT-friendly design speeds up deployment and support

### **Smart – Keeps you informed & productive**

- Remote status updates with Intermec tools minimize downtime
- Run sophisticated apps right in the printer with industry-leading Intermec Smart Printing with C#
- Add keyboards, scanners or other USB peripherals for increased efficiency

Designed to set a new standard in user friendliness and flexibility, the compact Intermec PC23/PC43 provides an intuitive label printing solution. Available in 2" wide direct thermal (PC23d) and 4" direct thermal (PC43d) or 4" thermal transfer (PC43t), the PC series is perfect for space-constrained settings. Its low cost and fast operation make the PC series the smart choice for light duty labeling applications where users need reliable, easy to use printers.

### **Super Easy to install and use**

Ideal for customers who are new to label printing or who are making the switch from laser or inkjet printers, the easy-to-use PC23 and PC43 desktop printers feature a double-wall clamshell construction for long term durability.

The PC series was designed by users for quick set-up and trouble-free use. With the most placement options including wall mount and battery power, the printer adapts to its environment and fits right in. No longer are users required to decode a blinking LED to determine printer status. The PC series comes with either a universal Icon interface or color LCD in 10 languages for immediate notifications reducing training and support needs. Configure and

update the PC printer on the spot with USB host port – no computer necessary. One-hand drop-in media loading (and reloading) makes it highly intuitive. Best of all, the disinfectant resistant case means it's made to last in your environment.

The PC43t thermal transfer printer takes both a half-inch or one-inch ribbon core in every printer. The one-inch core accommodates the largest ribbon roll (up to 11,811 inches / 300m) in a desktop printer reducing the need for frequent replacements helping to maximize uptime.

Off-the-shelf compatibility and certifications with a wide range of business and healthcare software applications enables users to be up and running quickly, requiring minimal IT support.

With a fast throughput at 8 ips, you can count on the PC series to deliver a productivity advantage for your labeling needs.

From a migration standpoint, the compact size, common media specifications, and multi-printer language platform of the PC series results in an easy path from legacy Intermec printers such as the PC4, PC41 and PF8, as well as from other desktop printers.

## Fits your business needs today and tomorrow

No other desktop barcode printer offers more user-installable options ensuring your printer will grow as your business grows. Modular connectivity ensures the PC series will fit into your existing network environment. USB comes standard along with optional, user installable serial, parallel, secure Ethernet and dual wireless card with Bluetooth® and CCX-compliant 802.11 b/g/n.

The ability to use any Intermec printer language and emulate other non-Intermec printer protocols makes the PC series a cost-effective “drop-in” printer replacement in almost any environment. There’s no need to replace the printer if you upgrade your software environment – the printer will easily adapt. The PC series keeps your options open protecting your investment for the long term.

Leveraging the Intermec platform provides a solution that can adapt and grow as needs change – even upgrade seamlessly to Intermec industrial printers. This integrated approach provides significant efficiencies in development, deployment and support. The PC desktop printer series can host stand-alone applications developed with Intermec Fingerprint or C# for Printers to address custom requirements today or in the future, without the need to upgrade hardware.

## Keeps you informed and productive

The PC series offers many Smart features normally found only in industrial grade printers. By adding Intermec’s SmartSystems® and XMLLabel™, the PC series will be fully provisioned for remote management and XML printing environments. Furthermore Intermec SmartSystems provides remote monitoring and diagnostics to networked devices for quick maintenance, and upgrades. Support for Monotype fonts come standard helping to speed up configuration – all at an affordable and competitive price.

## Intermec Delivers: Mobility Lifecycle Solutions & Services

Intermec provides customers and partners with best-in-class support, education, managed and advanced services. We deliver business optimization throughout the product lifecycle.

To protect your printer investment, **Intermec Medallion®** Support Services deliver the highest levels of productivity, device reliability, and uptime. With Medallion support, you can choose from either the Complete or Standard programs to get the amount of coverage and protection you need for your environment. For more information about Intermec’s lifecycle solutions and services, please visit us at <http://www.intermec.com/services>

### Physical Description

The compact PC series includes both Direct Thermal (PC23d & PC43d) or Thermal Transfer (PC43t) printers designed for self-adhesive labels, nonadhesive tags, linerless, floodcoat, or continuous paper strip roll.

### Specifications by Model

Model	Overall Printer size (With hinge and latch)			
	Height	Width	Depth	Weight
PC43d 4" DT Icon/LCD	167 mm (6.6 in)	180 mm (7.1 in)	215 mm (8.4 in)	1.72 kg (3.80 lbs)
PC43t 4" TTR Icon/LCD	182 mm (7.2 in) 227 mm (8.9 in)	210 mm (8.3 in)	281 mm (11.1 in)	2.70 kg (5.95 lbs)
PC23d 2" DT Icon/LCD	177 mm (6.9 in)	125 mm (4.9 in)	215 mm (8.5 in)	1.45 kg (3.20 lbs)

**Real-time Clock:** Standard (LCD)

**Adjustable Gap Sensor:** Standard (LCD)

### Print Specifications

#### Maximum Label Width:

**PC43:** 118 mm (4.65 in); **PC23d:** 60 mm (2.36 in)

#### Maximum Label Length:

**Standard:** 203 dpi – 1727 mm (68 in)

300 dpi – 900 mm (35 in)

**Print Direction:** Prints text, bar codes and graphics in all four directions

**Print Resolution:** 8 dots/mm (203 dpi) or 12 dots/mm (300 dpi)

### Print Width:

**PC43:** 203 dpi – max. 104 mm (4.1 in);

300 dpi – max. 106 mm (4.2 in)

**PC23d:** 203 dpi – max. 56 mm (2.2 in);

300 dpi – max. 54 mm (2.1 in)

### Printing Speed:

Selectable up to 8 ips (203.2 mm/sec) for 203 dpi;

6 ips (152.4 mm/sec) for 300dpi

### Media Specifications

#### Label Roll –

**Maximum Diameter:** 127 mm (5 in)

**Core Diameter:** Min. 25.4 mm (1 in)

Max. 38.1 mm (1.5 in)

#### Paper Width:

**PC43:** Max. 118 mm (4.7 in), Min. 19 mm (.75 in)

**PC23d:** Max 60 mm (2.36 in), Min 15 mm (.59 in)

**Label Length:** Min. 6.35 mm (.25 in)

**Labels:** A wide selection of stock and custom size labels are available from Intermec Media.

**Ribbon Roll –** PC43t accepts both 0.5" or 1.0" core

**Core:** 0.5" ID (12.7mm ID) or 1.0" ID (26 mm ID) with notches

**Min width:** 1.0" – ribbon only, core width must be 111 mm (4.37 in)

**Max width:** 110 mm (4.3 in)

#### Max. length:

**0.5":** 91 m (3,588 in)

**1.0":** 300 m (11,811 in)

#### Thickness (includes liner):

0.06 mm (0.003 in) to 0.15 (0.006 in)

Optional thick media spring kit for media up to

0.20 mm (0.008 in)

**Ribbons:** A wide selection of widths and formulations available.

and formulations available.

#### Connect to Print™

The printer comes with all included: software, drivers, USB cable, power adapter, power cord, a handy QuickGuide to facilitate getting started, and a PrinterCompanion CD with label design program, Windows™ driver, configuration software and documentation.

### Software

#### Printer Command Languages:

- C# for Printers

- IPL

- Direct Protocol

- ZSim (ZPL)

- DSIm (DPL)

- XML enabled for SAP® All and Oracle® WMS

#### Applications / Drivers:

- InterDriver™ Windows printer driver

- Intermec Certified Device Types for SAP®

- Intermec label design and print package

#### Smart Printing Languages:

- C# for Printers

- Smart Printing Developer Resource Kit

- Write apps with .NET-compatible development environments

- Intermec Fingerprint

- Use Intermec Fingerprint ApplicationBuilder (IFAB)

#### Configuration & Device Management Support:

- PrintSet for printer configuration

- SmartSystems™

- Sophisticated web interface for configuration, upgrade and 1:1 management

- Wavelink Avalanche™

### Character Sets/Fonts

#### Printing

**Character Sets:** English and Extended Latin, Cyrillic, Greek, Turkish, Hebrew, Arabic, Baltic, Baltic RIM, Vietnamese, Thai and more with Monotype™ Universal Font Scaling Technology (UFST) and WorldType Layout Engine (WTLE).

**Resident Fonts:** Century Schoolbook, CG Times, CG Times Bold, Letter Gothic, Andale Mono, Andale Mono Bold, Univers, Univers Bold, Univers Condensed Bold, Univers Extra Condensed, OCR-A, OCR-B.

**Optional:** Support for downloading TrueType and TrueType-based OpenType fonts and user-defined fonts.

## LCD Display Language

**Standard:** English, French, German, Italian, Portuguese, Russian, Spanish

**Optional:** Simplified Chinese, Traditional Chinese, Korean

## Graphics

Native support for BMP, GIF, PCX and PNG graphics formats.

## Bar Code Symbolologies

All major 1-dimensional bar code symbolologies are available, plus 2-dimensional and composite codes: Aztec, Code 16K, Code 49, Data Matrix, Dot Code, EAN-8, EAN-13, EAN.UCC 128, Grid Matrix, HIBC 39, HIBC 128, MaxiCode, MSI (modified Plessey), PDF417, Micro PDF417, Planet, Plessey, Postnet, QR-Code, RSS-14 (variations)

**Environment (printing):** +5° to +40°C (+40° to +104°F)

**Humidity (printing):** 10–80% RH non-condensing

**Materials:** Disinfectant resistant plastic case will not be damaged when cleaned with the following chemicals:

*The following is a list of chemical disinfectants and cleaning solutions that have been successfully tested on the printers. Cleaning these printers by using a wipe or cloth dampened by any of the disinfectants or cleaning solutions below will not cause damage to the printer case or media window.*

### Chemical Disinfectants

Chemical Disinfectants	Brand
Viraguard®	Veridian
Sodium Hypochlorite 5%	Multiple suppliers
Ammonium Chloride 10%	Multiple suppliers
SANI-CLOTH HB	PDI
SANI-CLOTH PLUS	PDI
SUPER SANI-CLOTH	PDI
Cavi Wipes	Metrex
Super HDQL 10	Spartan
Cloro-Wipe Towelette	Surgipath
Virex	Johnson
70% Isopropyl Alcohol	Multiple suppliers
Alcohol Prep Pads	PDI, others
Ethylene Glycol	Multiple Suppliers

### Cleaners

Cleaners	Brand
Screen Cleaner	Multiple Suppliers
Tuffie Wipes	Vernacare

## Power Adapter

*Separate power supply –*

**Input:** 100–240 V AC/50–60 Hz, 1.5 A

**Output:** 24 V DC, 2.5 A

Energy Star Compliant

Smart Battery unit accessory (PC43d only)

## Memory

**Standard:** 128 MB Flash, 128 MB RAM (DDR2)

**Optional:** Up to 32 GB via user USB thumbdrive

## Interface

**Standard:** USB Device Type B connector v.2.0 high speed, USB Host Type A connector v.2.0 high speed

**Field Installable:** Ethernet 10/100 Mbps module,

Dual radio module (802.11 b/g/n and Bluetooth® V2.1),

USB to Serial adapter (RS-232), USB to Parallel adapter

## Protocol

**Serial Flow Control:** XON/XOFF, RTS/CTS (DTR/DSR)

**Wireless Protocol:** WEP static (64/128bits),

WPA, WPA2, WEP dynamic, EAP-PEAP, EAP-TTLS,

LEAP, EAP-FAST, EAP-TLS, WiFi certified.

## Regulatory Approvals

CE, FCC Class A, cULus, UL, GS, TUVGS,

BSMI, D Mark, cUL, CCC (China), KCC

(South Korea), C-TICK (Australia/NZ)

## Factory Installed Options

13.56 MHz HF RFID ISO 15693 (PC23d), UHF RFID (PC43)

## User Installable Accessories/Upgrades

Label Dispenser with LTS, Cutter Unit with

LTS (PC43d & PC43t) user settable partial or full cut,

Front Label Tray (PC43d & PC43t), 300 dpi,

Smart Battery Unit (PC43d), Linerless (PC43d & PC43t),

Power Adapter Tray (PC43d), Media Cover Lock Bracket

## Service

No tools required to replace printhead and platen roller, user accessible odometer

## User Interface

### Choice of:

- 2.36 in color LCD 314 x 234 resolution in 10 languages, 8 buttons and ready-to-work LED
- Graphical back-lit icons (cover open, paper out, ribbon out (PC43t), general error, maintenance, pause, thermal printhead too hot, data status, wireless status (if installed), Bluetooth® status (if installed), ready-to-work LED and one Print/Feed button
- User configurable audio sounds with volume levels.

## Industry Approvals

**Healthcare:** Epic (Validated), McKesson (Certified), Sunquest (Validated)

## Safety Approvals

**North America:** UL and cUL Listed, UL 60950-1

**Europe:** D Mark, EN 60950-1; CE marked

**Mexico:** NYCE Certified, NOM 19

**Other Countries:** IEC 60950-1

## EMC Approvals

USA FCC Title 47, Part 15, Subpart A, Class B; Europe EMC Directive (EN55022 Class B + EN55024); CISPR22

## Warranty

One year; additional Medallion service packages available

### North America

#### Corporate Headquarters

6001 36th Avenue West  
Everett, Washington 98203  
Phone: (425) 348 2600  
Fax: (425) 355 9551

### North Latin America

#### Headquarters Office

Mexico  
Phone: (+52) 55 52 41 48 00  
Toll Free NOLA:  
01800 490 4990

### South Latin America

#### Headquarters Office

Brazil  
Phone: (+55) 11 3711 6770  
Fax: (+55) 11 5502 6780

### Europe, Middle East & Africa

#### Headquarters Office

Reading, United Kingdom  
Phone: (+44) 118 923 0800  
Fax: (+44) 118 923 0801

### Asia Pacific

#### Headquarters Office

Singapore  
Phone: (+65) 6303 2100  
Fax: (+65) 6303 2199

### Media Sales

EMEA: (+31) 24 372 3167  
USA: (513) 874 5882  
<http://intermec.custhelp.com>

### Sales

Toll Free NA: (800) 934 3163  
Toll in NA: (425) 348 2726  
Freephone ROW:  
00800 4488 8844

### OEM Sales

Phone: (425) 348 2762

### Customer Service and Support

Toll Free NA: (800) 755 5505  
Toll in NA: (425) 356 1799  
EMEA: [intermec.custhelp.com](mailto:intermec.custhelp.com)

### Internet

[www.intermec.com](http://www.intermec.com)

### Worldwide Locations

[www.intermec.com/locations](http://www.intermec.com/locations)



Copyright © 2013 Intermec Technologies Corporation. All rights reserved. Intermec is a registered trademark of Intermec Technologies Corporation. All other trademarks are the property of their respective owners.  
612165-D 08/13

In a continuing effort to improve our products, Intermec Technologies Corporation reserves the right to change specifications and features without prior notice.

